

Avatar Client Alerts User Interface Discussion Points

About Alerts

- Alerts in Avatar work in different ways, depending on how they are set up. Some alerts can be pop-ups that warn you about specific information before you open the client chart or forms. Other alerts show up as a note sitting next to a little yellow square at the top of the chart.

For alerts, you can specify the following:

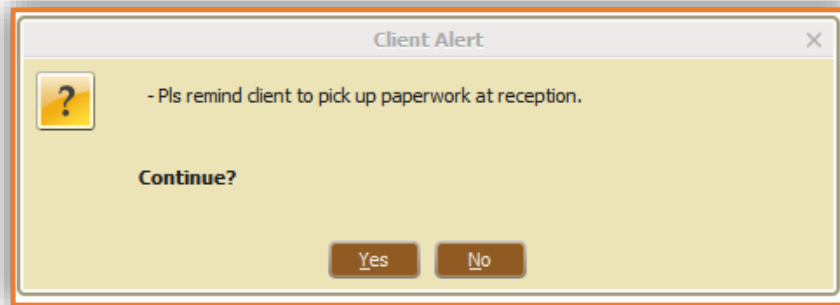
- MESSAGE TEXT** The message you want your alert to say (e.g. Client is conserved - or - Client has mail to be picked up at reception.)
- DATE RANGE / EXPIRATION** Whether the alert is only active for a certain date range, which you specify, or if it is active indefinitely, until someone disables it.
- FORMS** Which forms (or all forms) trigger the alert - You can specify all forms, or just have the alert pop up when certain types of forms are opened up. (This is for pop-ups only.)
- EPISODES** Which episodes (or all Episodes) trigger the alert - You can specify all episodes, or just have the alert pop up when data is added to specific episodes only. (This is for pop-ups only.)
- CUSTOM VS. PRE-SET ALERT** Whether or not the alert is “custom” or is selected from a list of pre-set alerts. (Some examples shown at right.)



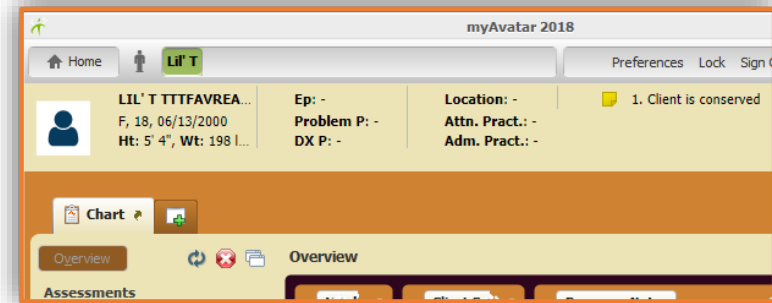
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- POP-UP VS. POST IT

- Whether the alert creates a **“Pop-Up”** (below)



- - OR – Whether client alert creates a **“Post-It”** in the chart (at right).



- **WHO CAN SET UP ALERTS** Finally, use of the Alerts forms can be limited to use by only certain roles (e.g. supervisors only, licensed staff only, clinical staff only) or all staff. (Note that you cannot specify which staff can use which alerts. It's an all or nothing decision.)

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- Table of Discussion Points for Avatar Client Alerts -

Alert Category	Category Description and/or Examples	Pop-Up vs. Post It in chart	Time Limited vs. Indefinite	Custom Alert vs. Pre-Set Text for alert	All Forms vs. Only Certain Forms (Pop-Up Only)	All Episodes vs. Only Certain Episodes (Pop-Up Only)	Who Can Add Alert?	Notes
<u>Alert</u>								
Level 1	Client at-risk of danger to self/others, clinic staff safety check / visual observation requested	POP UP	Time Limited	Pre-Set	All Forms	All Episodes	Reception, MERT, All Clinical Staff	
Level 2	Client in severe distress in the community, CSP admit, requires attention, coordination/discharge planning	POP UP	Time Limited	Pre-Set	All Forms	All Episodes	Reception, MERT, All Clinical Staff	
Level 3	Client currently in Psych Hospital/ PHF, coordination/discharge planning	POP UP	Time Limited	Pre-Set	All Forms	All Episodes	Reception, MERT, All Clinical Staff	
<u>Information Only</u>								
Client Conserved	Client Conserved (1 year)	Post It	Time Limited	Pre-Set	N/A	N/A	Reception, Clinical Staff	
Psychiatry Appt. Info	Needs labs, pick up meds, schedule appointment, call nurse OD	Post It	Time Limited	Pre-Set	N/A	N/A	Reception, Clinical Staff	
Medi-Cal Benefits	Medi-Cal registration changes	Post It	Time Limited	Pre-Set	N/A	N/A	Reception, Clinical Staff	
Appointment info	Needs to reschedule appointment, appointment has been cancelled	Post It	Time Limited	Pre-Set	N/A	N/A	Reception, Clinical Staff	

